

3

# The Casablanca



**Speaking**

**Listening**

**An enquiry**

- 1 What do guests ask about when they phone a restaurant?
- 2 Jan answers the Casablanca phone. Listen and answer the questions below.

**Jan** Good morning, Casablanca Restaurant. Can I help you?

**Ms Porter** Yes, you can. My name's Georgina Porter. I'm getting married. It's my fifth wedding, and I'd like a banquet. I'm not planning a large banquet, just a small party for twenty-five people.

**Jan** We have a private dining-room for thirty people – the Bergman Lounge.

**Ms Porter** Oh that's great! And where exactly is the ...

**Jan** The Casablanca madam. The address is 5 Hanover Street.

**Ms Porter** Oh, and where's that? I'm from the States, you see. I live in Maryland.

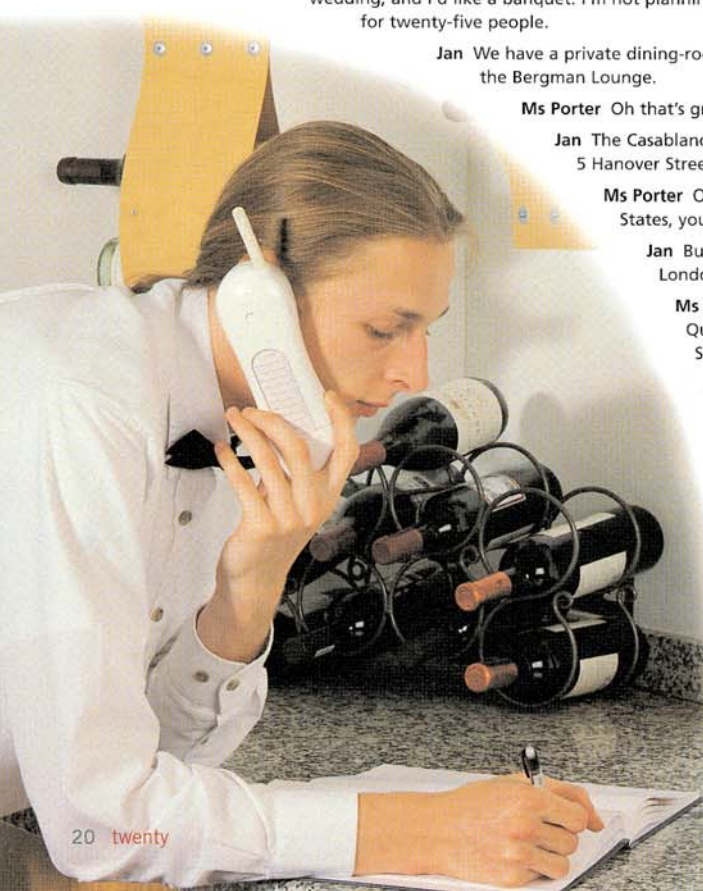
**Jan** But where are you staying in London madam?

**Ms Porter** Oh, yes. I'm staying at the Queen Victoria Hotel, near Oxford Circus. So, how can I get to your restaurant?

**Jan** It's very easy madam. Go along Regent Street in the direction of Piccadilly Circus. Pass Princes Street, then turn right into Hanover Street and go straight on for about 100 metres. The restaurant is on your right.

**Ms Porter** OK. That's great. Thank you very much.

- 1 What does Ms Porter want?
- 2 How many people can eat in the Bergman Lounge?
- 3 Where is Ms Porter from?
- 4 Where is Ms Porter staying at the moment?
- 5 What street is the Casablanca in?



**Vocabulary**

**Wh- words**

3 Match the questions with the answers.

- |                        |                            |
|------------------------|----------------------------|
| 1 What do you do?      | a) Fine, thanks.           |
| 2 Who is that man?     | b) I'm a waiter.           |
| 3 Where is the toilet? | c) It's my wedding day.    |
| 4 When do you open?    | d) It's near the entrance. |
| 5 How are you?         | e) At eleven o'clock.      |
| 6 Why are you nervous? | f) He is the bartender.    |

**Grammar tip**

What are these words in your language?

What?	_____
When?	_____
Where?	_____
Who?	_____
Why?	_____
How?	_____

**Speechwork**

**Listening**

4 Now listen to the questions and underline the stressed words. Which words are stressed in *wh-* questions? Practise asking the questions.

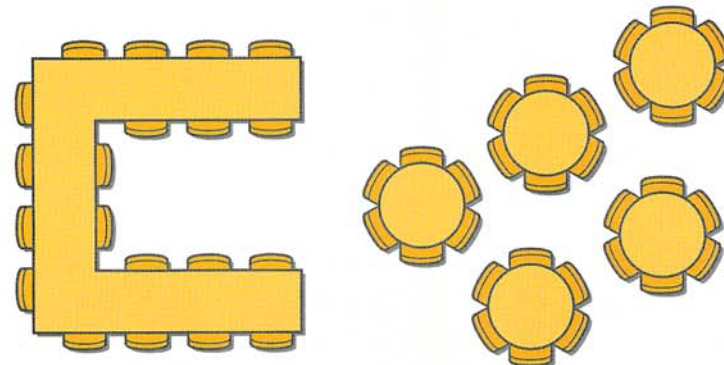
**Seating arrangements**

5 Susan and Jan discuss the seating for a banquet. Put all the words in the correct groups, then listen and tick the words you hear.

small	oval	large	conference style	medium-sized	square
banqueting style		round	horseshoe / U-shape		rectangular

table size	table shape	seating arrangement
small	.....	.....
.....	.....	.....
.....	.....	.....

Now use the words to describe the following seating arrangements.



**Speaking**

6 Work in pairs. Student A turn to page 86. Student B turn to page 88. Draw a picture of the seating arrangement your partner describes to you.