

## Pearson Skills Outlook: Power Skills

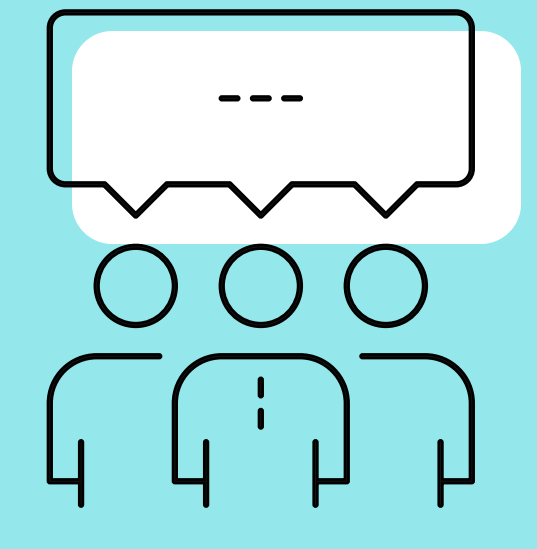
The world of work is changing. These are the **skills powering** the world's economy and individual careers, now and in the near future.

# 2022

While technical skills remain important, **human skills** dominate the most sought-after power skills by employers in the UK, US, Australia and Canada

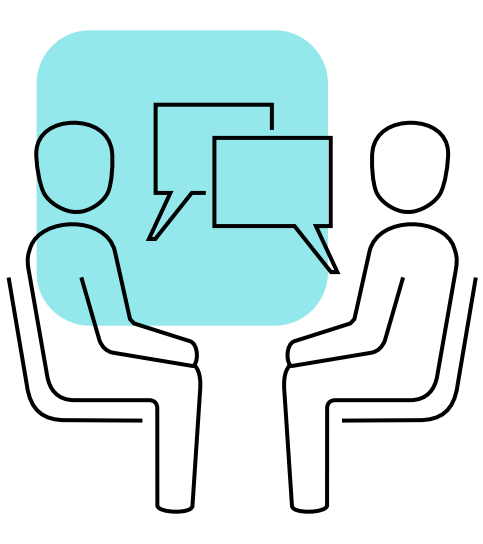
# #1

**Communication skills are the most in-demand power skills across the board**



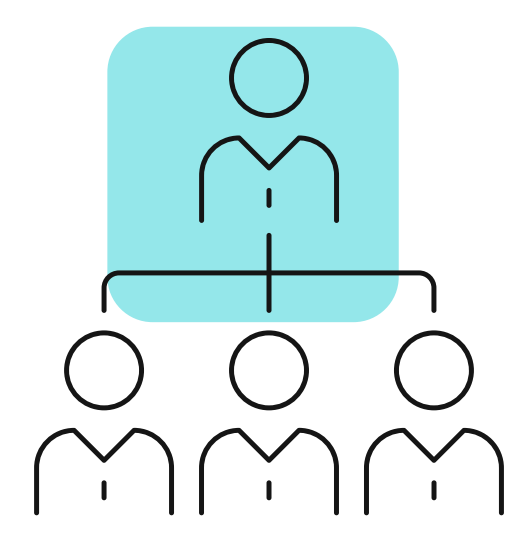
Also ranking highly

#2



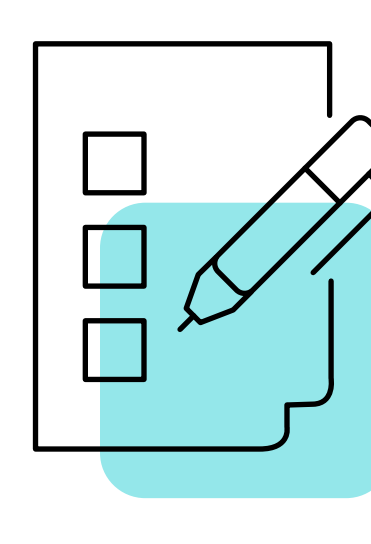
Customer service

#3



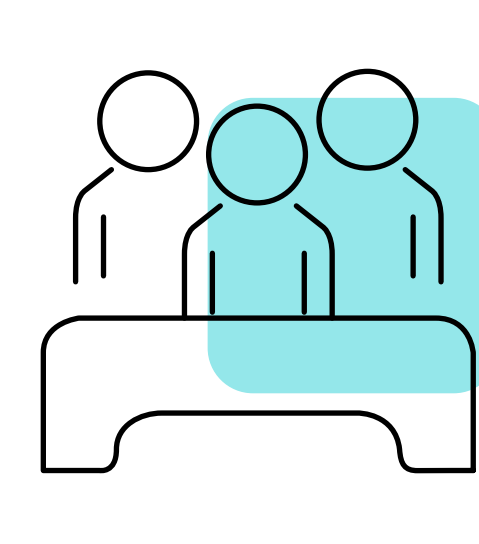
Leadership

#4



Attention to detail

#5



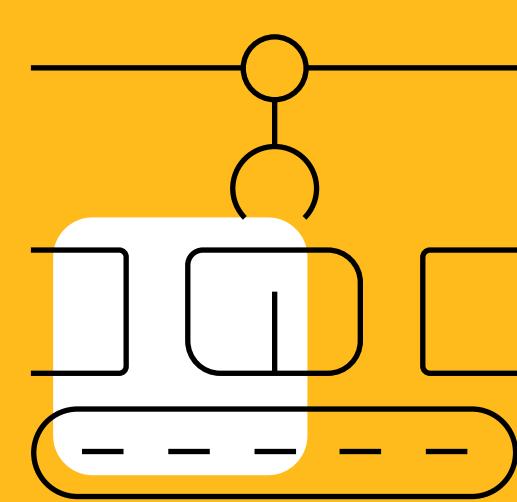
Collaboration

## Looking Ahead to 2026

There is a gap between employees' **current capabilities** and what will be needed in the future to meet the **changing demands of work**

Key skills employers should be investing in to **future proof** their workforce include:

**Collaboration**



most needed in  
**manufacturing**

**Customer focus**



most needed in  
**retail**

**Personal learning & mastery**

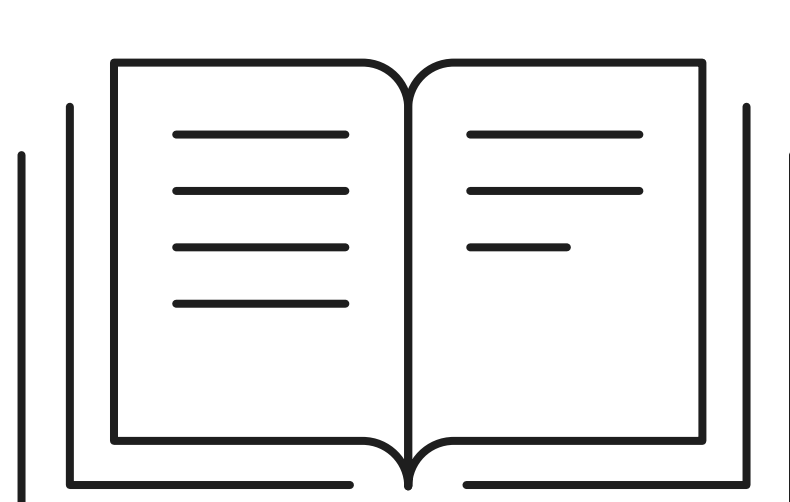


most needed in  
**construction, engineering  
and financial services**

**Cultural and social intelligence**



most needed in  
**healthcare**



Combining this with **technical upskilling** will allow employers and employees to thrive in the digital age

Equip your workforce with **targeted learning and development** to gain the employability edge, both now and tomorrow

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